

**Coronavirus Disease (COVID-19)**  
**Managing Director's Office and Office of Children and Families**  
 Resource Requests and Community Needs Report  
 for Nonprofit Sector working on the Frontlines of Pandemic  
 Weekly Report # 1 3/31/2020

Summary Report	
<b>Prepared by:</b>	Eva Gladstein, Deputy Managing Director Health and Human Services and Cynthia Figueroa, Deputy Mayor for Children and Families
<b>Key Updates &amp; Forecasting Future Issues:</b>	<ul style="list-style-type: none"> <li>• Total confirmed Philadelphia COVID-19 cases is 1315 and deaths are 14 as of 3/31/20</li> <li>• Temple University's Liacouras Center is being established as a surge medical facility.</li> <li>• City has opened the Holiday Inn as a quarantine site on 3/30/2020.</li> <li>• City still has severe PPE shortages and is competing with other jurisdictions and concerns with the international delivery chain. Donations accepted here: <a href="http://www.phila.gov/ppe-donations">www.phila.gov/ppe-donations</a></li> <li>• Pennsylvania recently saw the largest jump in unemployment claims of any state in the union, with <a href="#">378,908 in a single week</a> (25 times higher than the previous week and more than all of 2019). Philadelphia UI data is not available from the state at this time due to demand on the system but this the state data is concerning as Philadelphia is the largest city in the Commonwealth.</li> <li>• City is analyzing the Stimulus bills to determine the type and amount of funding that will be coming to Philadelphia City government, residents, businesses, non-profits, hospitals/health centers and other public sector organizations.</li> <li>• Digital access is critical for families and individuals at this time. Technology is being delivered to District students starting 3/14/2020 and additional digital resources beyond SDP students that will be regularly updated <a href="#">HERE</a> but remains an issue.</li> </ul>

Priority: Food Access	
<b>Prepared by:</b>	Deputy Mayor Figueroa and Charlotte Castle, Managing Director's Office
<b>Key Updates:</b>	<ul style="list-style-type: none"> <li>• Philabundance warehouses closed due to a potential COVID-19 exposure. Closure was out of an abundance of caution</li> <li>• Food distribution sites where residents can pick up a week's worth of food 10 a.m. - 12 p.m. starting 3/30/2020 can be found <a href="#">HERE</a> supported by Share Food Program and Philabundance.</li> <li>• Philadelphia Parks and Recreation (PPR) distributing grab-and-go meals to seniors at 3 sites. Currently PCA is operating grab and go meals from their 20 senior centers. PCA continues to deliver 4300.</li> <li>• City run Warehouse became operational 3/28/2020 and will be managed and led by the Managing Director's Office (CLIP)</li> <li>• Warehouse produced 4000 boxes of food for 3/30/2020 distribution</li> <li>• Senior food delivery planning is underway. This may include a contract with UBER to support senior food delivery.</li> </ul>

<b>Resource Requests and Community Needs:</b>	<ul style="list-style-type: none"> <li>• 150-200 personnel/volunteers required for food packing and food distribution. Volunteer opportunities <a href="#">HERE</a>:</li> <li>• Community distribution sites for meals and providers will need resources to continue distribution. Specifically, City needs to ensure that Philabundance and SHARE continue to be able to support the City's general food distribution sites while maintaining support to their community-based pantries. Both providers will continue to need food donations and financial resources to support the personnel and purchasing required to sustain operations.</li> <li>• In addition to the youth meals and general distribution site there is a need to ensure there are resource for single serve and single packaged meals for outdoor meals for the homeless community.</li> </ul>
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<b>Priority: Homeless and Shelter</b>
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<b>Prepared by:</b>	Azucena Ugate, Health and Human Services
<b>Key Updates:</b>	<ul style="list-style-type: none"> <li>• Indoor settings for meal services for the unsheltered are no longer tenable, because they don't provide sufficient space for social distancing..</li> <li>• The City is providing guidance to ensure outdoor feeding and grab-and-go meals for the homeless are safe and supported.</li> <li>• Hub of Hope meal distribution is now taking place on Thomas Paine Plaza</li> <li>• PDPH released guidelines for shelters and congregate care settings (basic screening, providers line, etc.)</li> <li>• PDPH released guidelines for transportation</li> </ul>
<b>Resource Requests and Community Needs:</b>	<ul style="list-style-type: none"> <li>• City is working with Broad St. Ministry, Project HOME, and Prevention Point Philadelphia to provide centralized meal and other critical services for the unsheltered in Center City and Kensington. Funding to support pre-packaged meals and volunteers is needed.</li> <li>• Financial support for programs that are providing both Homeless Outreach and shelter services: Self Inc, One Day At A Time, Horizon House, Prevention Point, Project Home.</li> <li>• Financial support for House of Passage which is the largest program for women is needed to cover a range of needs</li> <li>• Funding for water and snacks to be distributed by HomelessOutreach teams</li> </ul>

<b>Priority: Public Health and Behavioral Health</b>
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<b>Prepared by:</b>	Naomi Mirowitz, PDPH and Jill Bowen, DBHIDS
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<p><b>Key Updates:</b></p>	<ul style="list-style-type: none"> <li>• Behavioral Health directing residents to telemedicine through the CBH Member Services Hotline 1-888-545-2600.</li> <li>• DBHIDS Providers will provide Behavioral Health support and resources, including a wide range of addiction and mental health supports, for individuals in the Quarantine site through telehealth.</li> <li>• DBHIDS provided PDPH guidance regarding congregate settings and transportation to DBHIDS providers.</li> <li>• DBHIDS is developing behavioral health wellness support for City and provider employees.</li> <li>• DBHIDS is working with providers to develop telehealth resources for individuals receiving services.</li> <li>• A total of 1,243 people have been tested at the Citizens Bank Park testing site since opening on 3/20/20. PDPH is also collecting specimens at Constitution Health Plaza. PDPH expanded capacity at 500 South Broad Street as of 3/31/20 by contracting with Dentrust to collect specimens.</li> <li>• PDPH Health Center #3 in West Philadelphia is testing their health center patients.</li> <li>• PDPH Health Centers are conducting patient visits via telehealth.</li> <li>• The PDPH after-hours call center received 172 calls (45 providers, 127 public), between 3/27/20 and 3/29/20.</li> <li>• PDPH continues to make resources available for the health care community and the public available on the website.</li> <li>• PDPH is performing on-site visits to long-term care facilities/nursing homes with positive COVID cases.</li> </ul>
<p><b>Resource Requests and Community Needs:</b></p>	<ul style="list-style-type: none"> <li>• PPE donations required (N95, gowns, surgical masks, eye protection). Visit <a href="http://www.phila.gov/ppe-donations">www.phila.gov/ppe-donations</a>.</li> <li>• Medicaid recipients covered in Stimulus Bill provisions for free testing. Medicaid law excludes some green card holders and DACA recipients so some immigrants (based on status) may be denied free coronavirus tests. City testing sites ask for, but do not require insurance or Medicaid cards but others may.</li> <li>• Overall support for safety-net health care providers such as Federally Qualified Health Centers which are nonprofit organizations. Providers may need support in continuity of operations including staffing and remote access. Potential need to develop telehealth functionality, which could include IT-related requests. Keeping primary care functional helps assure hospital capacity is not overwhelmed.</li> <li>• Continuity of access to opioid prevention and overdose services. As the public is instructed to shelter-in-place, there is concern of an increase in overdoses occurring at home, potentially leading to an increase in the number of drug-related deaths.</li> <li>• Risk of domestic violence and rates of suicide as persons feel isolated due to sheltering-in-place.</li> <li>• Access to promote sexual health while schools and related sexual preventive health services are closed. This includes access to condoms, availability of STD testing, and treatment of STDs.</li> <li>• Continuity of access to Methadone Maintenance Therapy.</li> </ul>

**Priority: Immigration**

<p><b>Prepared by:</b></p>	<p>Romana Lee-Akiyama, Director Office of Immigrant Affairs</p>
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<p><b>Key Updates:</b></p>	<ul style="list-style-type: none"> <li>● Immigrant communities are some of the most vulnerable in the city. Translating information put out by City agencies continues to be a priority in the top 5 languages spoken in the city beyond English, which are Spanish, Chinese, Vietnamese, Russian and French</li> <li>● Community-based organizations serving immigrant populations often provide case management, translation and referral services for existing City services or other mainstream organizations that do not have adequate culturally competent services available.</li> <li>● Information needed: public health safety precautions, testing information, small business relief fund information, worker/unemployment compensation information, and resources for undocumented immigrants who will be left out of whatever relief packages comes from federal resources.</li> <li>● The growing climate of xenophobia and anti-Asian bias has resulted in a “crisis within the crisis” for Asian communities who have been targeted and unfairly blamed by the public for causing the coronavirus to be spread to the U.S., and in our case, Philadelphia. Members of the Asian community have been physically assaulted, verbally attacked and harassed, and generally feel unsafe to leave their homes.</li> </ul>
<p><b>Resource Requests and Community Needs:</b></p>	<ul style="list-style-type: none"> <li>● Community-based organizations serving immigrant populations often provide case management, translation and referral services for existing City services or other mainstream organizations that do not have adequate culturally competent services available. These organizations are on the frontline of the COVID-19 response, and are often underfunded for the work that they do.</li> <li>● Additional resources are needed to conduct outreach to the Asian community to inform them of their rights to report crimes and harassment to the PPD and PCHR. Resources are needed to train PPD officers to adequately respond to bias incidents and hate crimes.</li> <li>● Community-based organizations need up-to-date information that is translated into relevant languages in order to distribute and conduct outreach to immigrant communities. Community based organizations are on the frontline of the COVID-19 response, and are often underfunded for the work that they do.</li> </ul>

<p><b>Early Childhood Education</b></p>	
<p><b>Prepared by:</b></p>	<p>Sean Perkins, Chief Early Childhood Education</p>

<b>Coronavirus Disease (COVID-19)Key Updates:</b>	<ul style="list-style-type: none"> <li>• City worked with the State to determine the management of the waiver process to allow Centers to operate to support essential personnel. 44 Waivers granted with 37 centers currently operating see <a href="#">HERE</a>.</li> <li>• Early Learning Resource Center is managing calls from essential personnel to match them with available sites</li> <li>• The State (OCDEL) will support payment of subsidized providers even those that are closed. City is also supporting OCDELs position as it relates to PHLpreK provider so that publicly funded providers are funded during the crisis.</li> <li>• William Penn Foundation and Vanguard announced \$7M investment for early childcare providers via Philadelphia Emergency Fund for Stabilization of Early Education found <a href="#">HERE</a> for early learning providers</li> <li>• PHLpreK providers were sent a survey to better understand their business operational decisions currently, and for next 2-4 weeks.</li> <li>• 166 Childcare providers responded to the City’s Business Survey. Mayor’s Policy Office will complete an analysis of the sector responses and share.</li> </ul>
<b>Resource Requests and Community Needs:</b>	<ul style="list-style-type: none"> <li>• Sector is in distress. City has concerns regarding private pay providers who may need business relief though the Business Fund or other philanthropic funding.</li> <li>• Sites with waivers serving parents/guardians of emergency services are starting to request help with diapers, wipes, and soap</li> <li>• Guidance for families while at home with children is being developed. A telephone hotline for parents to call if undergoing emotional distress is needed.</li> </ul>

<b>School District of Philadelphia</b>	
<b>Prepared by:</b>	Donna Frisby-Greenwood, Fund for the School District
<b>Key Updates:</b>	<ul style="list-style-type: none"> <li>• Planning and logistics for technology distributed to SDP students by week of 4/13/2020 underway in the Emergency Operations Center to collect roughly 40,000 existing Chromebooks and received 50,000 new chrome books.</li> <li>• Youth/Student meal sites located in 49 District schools and 25 Charter Schools Mondays and Thursdays with each child receiving six meals. Six PHA community centers are also distributing meals. First week of this new distribution method distributed over 220,000</li> <li>• Meals distribution issues covered above under “Food Security”.</li> </ul>
<b>Resource Requests and Community Needs:</b>	<ul style="list-style-type: none"> <li>• Support with personnel /volunteers to support distribution of technology. Volunteer opportunities managed through the City <a href="#">HERE</a>:</li> <li>• To support the School District and the City’s Food Program, Philadelphia Works (PWI) has developed a Transitional Jobs Program that will enable Philadelphia Works to pay 100% of the wages for 400 workers to assist in these two projects. The Food Distribution project also needs 200 workers.</li> </ul>

<b>Priority: Workforce Needs</b>	
<b>Prepared by:</b>	Catie Wolfgang, Office of Workforce Development and Patricia Blumenauer, Philadelphia Works

<p><b>Key Updates:</b></p>	<ul style="list-style-type: none"> <li>● 13,988 Philadelphians applied for unemployment benefits between the 1st and 21st of this month, a number that is sure to balloon in the weeks ahead. According to the U.S. Department of Labor, <a href="#">Pennsylvania led the nation in March in the number of new applications for unemployment insurance benefits.</a></li> <li>● Philadelphia Works has developed a Transitional Jobs Program that will enable Philadelphia Works to pay 100% of the wages for 400 workers to assist in citywide food distribution and to support the District's efforts to inventory and distribute over 100,000 pieces of computer equipment so students can participate in distance learning.</li> <li>● The City is highly supportive of this because it provides a wage to individuals who need it most, and will increase productivity related to these essential tasks. Each person will be paid \$13.25/hour (minimum on City contracts) for at least 30 hours a week.</li> <li>● Philadelphia Works is partnering with local manufacturing and food and hotel service employers to provide Incumbent Worker Training contracts to support re-skilling current employees while they pivot their work to address current needs. For example, training hotel housekeeping staff in new, more extensive cleaning processes to support quarantine sites and training manufacturing staff to produce personal protective equipment.</li> <li>● 4 PA CareerLink Centers are closed, staff continue to connect with job seekers and employers. Staff are available to answer questions via the toll-free line (833-750-5627) or by email at <a href="mailto:info@pacareerlinkphl.org">info@pacareerlinkphl.org</a>. PWI has created a new webpage <a href="https://www.pacareerlinkphl.org/covid19/">https://www.pacareerlinkphl.org/covid19/</a> website for employers to list current openings (mostly food and product delivery). These openings are then shared with jobseekers. Additionally, Philadelphia Works is creating digital content that will be housed on the PA CareerLink website, to support job search and skill-building during this time. Expected launch is the week of 4/6 with additional content being added as it is developed.</li> </ul>
<p><b>Resource Requests and Community Needs:</b></p>	<ul style="list-style-type: none"> <li>● PWI anticipates running the Transitional Jobs Program for 4 weeks and then evaluating its funding from there. All told, the Transitional Jobs program will cost \$600,000. There may be a need for philanthropic support to fill gaps as PWI awaits access to state funding.</li> <li>● Current funding does not allow for stipends or payment towards basic needs for individuals who are receiving unemployment compensation. Philanthropic support to provide rental assistance, food access, transportation assistance, etc., to laid-off workers who have chosen to participate in training programs during this time would be beneficial.</li> <li>● In order to access virtual services for individuals in the workforce system, philanthropic support to purchase laptops or chrome books for individuals who are unable to afford these resources would be helpful.</li> </ul>