

Coronavirus Disease (COVID-19)
Managing Director's Office and Office of Children and Families
 Resource Requests and Community Needs Report
 for Nonprofit Sector working on the Frontlines of Pandemic
Bi-Weekly Report # 3 4/29/2020

Summary Report	
Prepared by:	Eva Gladstein, Deputy Managing Director Health and Human Services and Cynthia Figueroa, Deputy Mayor for Children and Families
Key Updates & Forecasting Future Issues:	<ul style="list-style-type: none"> ● Total confirmed Philadelphia COVID-19 cases is 13,445 and deaths are 516 as of 4/28/20. There were 1,001 hospitalizations in Philadelphia as of 4/28/20. ● On 04/23/20, the City announced that it is greatly expanding access to testing in neighborhood-based facilities by providing testing at City Health Centers and Federally Qualified Health Centers (FQHCs). The list of public sites is available HERE and more will be announced in the near future. ● The Holiday Inn Express continues to operate as a quarantine site and has hosted over 90 individuals throughout the last week. The Fairfield Inn and Suites by Marriott in Center City will become operational this week for individuals who are not able to safely quarantine or isolate at home. The City is finalizing an expanded protocol that will broaden the criteria for individuals able to access these sites to include older and medically vulnerable individuals who have been exposed to COVID and are living in congregate settings. ● Mayor Kenney will announce his revised FY21 Budget and 5 Year Plan on 05/01/20 reflecting his priorities in these tough times, but also call for painful decisions in order to reduce spending and deliver a balanced budget that is fiscally prudent. The nonprofit community will be adversely impacted and the role of philanthropy will be very important as state and municipal budget cuts occur in response to rapid declines in tax revenue.

Priority: Food Access	
Prepared by:	Deputy Mayor Figueroa, Deputy Managing Director Joanna Ortero Cruz and Charlotte Castle, Managing Director's Office
Key Updates:	<ul style="list-style-type: none"> ● The City and PCA launched 23 senior meal sites for grab and go meals providing 5-7 meals per week. Seniors should call ahead to reserve meals, details HERE ● The City is also working with PCA to advance a contract with Uber Eats to support any additional senior meal delivery capacity that cannot be met by PCA. ● The City now has 40 food distribution sites, plus 82 student meal sites which can be found HERE. So far these sites have given out 131,542 boxes of food and over one million student meals. ● School District's 49 student meal distribution sites are fully operational providing meals every Thursday from 9 a.m. to noon. See HERE. ● Information about outdoor meals for the unsheltered is in the "Homeless and Shelter" section. ● The City has partnered with Liberty Resources, Inc, SHARE Food Program and Caring for Friends to provide food and meal delivery for individuals who are disabled and homebound. Referrals are made to Liberty Resources Inc.

<p>Resource Requests and Community Needs:</p>	<ul style="list-style-type: none"> ● The demand for food service access continues to grow. There is a need to ensure that SHARE and Philabundance are properly supported to supply the increased demand on all the pantries that they deliver to in addition to the City's 40 food sites. ● The City joins the nonprofits serving immigrant communities who have expressed concerns with food access to immigrant communities, specifically undocumented individuals. The nonprofits have requested City support. It would be helpful for funders to consider supporting more immigrant serving groups especially the undocumented population who are cautious about accessing City services. ● In addition to food access, housing stability and support for rental assistance is a huge need across the City and of greater impact for immigrant communities who can not access a number of the rental assistance programs. ● We need 150-200 daily to staff the warehouse. Volunteer opportunities HERE ● Community distribution sites for meals and providers will need resources to continue distribution. In addition to the youth meals and general distribution site there is a need to ensure there are resources for single serve and single packaged meals for outdoor meals for the homeless community.
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<p>Priority: Homeless and Shelter</p>	
<p>Prepared by:</p>	<p>Azucena Ugarte, Health and Human Services</p>

<p>Key Updates:</p>	<ul style="list-style-type: none"> • The City has partnered with “Step Up to the Plate,” a coalition of non-profit organizations including Broad Street Ministry, Project HOME, Prevention Point and Muslims Serve, to expand meals for the unsheltered population. Three sites, two in Center City and one in Kensington, are operating and providing “grab and go” meals to over 500 people at a time. The meals are paired with sanitation resources (handwashing stations and public restrooms), and participants are screened for health issues and connected to other vital services. The City is currently assessing the possibility of extending “Step Up to the Plate” by adding another site in South Philadelphia. SEAMAAC is the non-profit leading this initiative and will require more resources. • The quarantine site at the Holiday Inn has been activated. The quarantine facility is a non-medical facility available for individuals who have tested positive, or are symptomatic and awaiting test results, and who are not able to quarantine in their own residence. As of 4/27, 91 individuals were at the quarantine site. Wrap around services at the quarantine facility include behavioral health services via telehealth, basic medical monitoring, and access to medication assisted treatment for substance/opioid use disorders. • The City is finalizing a plan to expand quarantine to high risk individuals for COVID 19 who are living in congregate settings where there have been COVID positive cases. • As of 4/24, 4 of the 24 congregate care shelters for singles had positive cases. • The City is finalizing a location to operate a low barrier drop-in center to provide basic services, and opportunities for social distancing for the unsheltered population in Kensington. • A partnership between Esperanza Health and Rock Ministries has begun to provide testing to the unsheltered population in Kensington. • PDPH has provided on site technical assistance to shelters with COVID 19 cases. • The City is working to address the increase of unsheltered people staying overnight at the Airport. Initial information indicates that a large number of people are from Delaware County and a cross county response may be needed. The City has convened leaders from Airport, SEPTA and Delaware County to identify and collaborate on short- and longer-term solutions. Current priorities are: enforcing security, creating a by name list of the individuals to better understand and address their needs.
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<p>Resource Requests and Community Needs:</p>	<ul style="list-style-type: none"> • Financial support for domestic violence programs to provide relocation support to victims and survivors: Congreso’s Latina DV Program, Women Against Abuse, Lutheran Settlement House’s Bilingual DV Program, Women In Transition. • Financial support for community partners in outdoor feeding initiatives: Prevention Point, Broad Street Ministries, Muslims Serve, Project Home. • Financial support to Bethesda/Our Brother’s Place (congregate care for 149 men) • Financial support to expand street outreach program at the Airport
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<p>Priority: Public Health and Behavioral Health</p>	
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<p>Prepared by:</p>	<p>Naomi Mirowitz, PDPH and Jill Bowen, DBHIDS</p>
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<p>Key Updates:</p>	<ul style="list-style-type: none"> ● PDPH continues to scale-up planning and coordination for contact tracing, rapid testing, as well as broad-based population testing. ● PDPH is planning for ongoing support of the expansion of testing at Federally Qualified Health Centers. Testing at 500 South Broad Street through Dentrust continues daily. PDPH Health Center #3 in West Philadelphia are testing their health center patients. ● Outbreaks are expanding in congregate settings, including long-term care facilities, prisons, and shelters. As of 4/27/20, five nursing homes have had more than 20 deaths (with one more than 30 deaths). ● The PDPH daily call center received 150 calls (42 providers, 108 public) between 4/24/20—4/26/20. ● On 4/23/20, PDPH issued a Health Alert to healthcare providers outlining recommendations on duration of isolation or quarantine for COVID-19 . ● Behavioral Health directing residents to telemedicine through the CBH Member Services Hotline 1-888-545-2600. ● DBHIDS is developing behavioral health wellness support for City and provider employees ● The City is committed to improving analysis of data by race, and PDPH analyzes this health problem by race and ethnicity. PDPH is using creative approaches to identify race data for cases, hospitalizations, and deaths. The City is also doing outreach in communities of color. See HERE for data analysis.
<p>Resource Requests and Community Needs:</p>	<ul style="list-style-type: none"> ● Workforce depletion within long-term care facilities and acute care facilities is an increasing concern. PDPH is actively using volunteers in the Medical Reserve Corps, and alternative options need to be assessed as well. ● Continuity of access to opioid prevention and overdose services. As the public is instructed to shelter-in-place, there is concern of an increase in overdoses occurring at home, potentially leading to an increase in the number of drug-related deaths. ● Risk of domestic violence and rates of suicide as persons feel isolated due to sheltering-in-place. ● Continuity of access to Methadone Maintenance Therapy. ● PPE donations required (N95, gowns, surgical masks, eye protection). Visit www.phila.gov/ppe-donations.

<p>Priority: Immigrant Communities</p>	
<p>Prepared by:</p>	<p>Romana Lee-Akiyama, Director of Multicultural Affairs, Office of Immigrant Affairs and Amy Eusebio, Executive Director, Office of Immigrant Affairs</p>

<p>Key Updates:</p>	<ul style="list-style-type: none"> ● Immigrant communities are some of the most vulnerable in the city. The City translates key information into the top 5 languages (Chinese, Vietnamese, Spanish, French and Russian). ● A handful of community-based organizations serving immigrant populations that provide in language case management, translation and referral services were funded in recent rounds of the COVID PHL fund. ● Black immigrant communities are particularly vulnerable because they grapple with the impact of both racial disparities and impact of immigration history and status. Current data provided by PDPH is not disaggregated, so we do not know the specific impact on black immigrants vs. the African American population. Community leaders have expressed concern about racial equity and the disparate impact of COVID-19 on black communities. ● Mental health and emotional wellness needs are becoming more pronounced. Immigrant communities in grief due to death and loss do not have access to traditional cultural practices. New trauma from the COVID crisis may also trigger emotional reactions from the past experiences of loss and trauma that took place in home countries (war, poverty, famine, displacement, etc). Hate crimes and race-based trauma in Asian American communities can also trigger emotional distress. ● Immigrant community leaders have concerns that COVID is going to overshadow the need for vulnerable communities to be counted in ongoing census events.
<p>Resource Requests and Community Needs:</p>	<ul style="list-style-type: none"> ● Resources to create key messaging and translate culturally appropriate messaging into languages beyond the top 5 is needed. ● Cash assistance for immigrant populations not covered by state and federal relief programs. Several local nonprofits have launched the PA Immigrant Relief Fund in coordination with PA Immigration and Citizenship Coalition (PICC). Most organizations involved are in the Philadelphia region and include New Sanctuary Movement, CEIBA, Juntos, Nationalities Services Center, Afaho, Africom, Asian Americans United, VietLEAD, AGAPE Senior Center and many more. The City is also planning to launch a Philadelphia Worker Relief Program to support immigrant workers and others who work for cash and are not eligible for state pandemic unemployment assistance. ● Funds and initiatives to support emotional wellness and mental health needs with culturally appropriate responses. ● Funds needed to support coalition building across vulnerable communities. Fund collaboration, resource sharing and capacity building for immigrant-led and immigrant-serving organizations who are establishing systems to support communities in the long-term recovery after the immediate crisis ends. ● Require disaggregated data from community-based organizations grantees serving communities of color (ex. National origin or ethnicity vs. race) ● There are complex needs facing immigrants who are aging: language access, isolation, food access, increased health risks, immigration status. These barriers together present compounded problems for this population. Organizations such as Agape Senior Center are working hard to address these intersectional needs.

Early Childhood Education

Prepared by:	Sean Perkins, Chief Early Childhood Education
Coronavirus Disease (COVID-19)Key Updates:	<ul style="list-style-type: none"> • Citywide childcare reopening strategy is being developed utilizing a phased-in approach. • The City has announced nine community sites where caregivers of infants can find free baby supplies—including diapers. See HERE for list of providers. • 44 Waivers granted to providers offering childcare to emergency/essential families. 37 centers are currently operating see HERE. • 5 centers are licensed for 24 hour childcare support in the event a family has no childcare support and all adults are ill. • The city’s Early Learning Resource Center is managing calls from emergency personnel to match them with available sites • 85 providers received funding by the City’s small business relief program. Amounts range from \$2,500-\$25,000. • 89 providers received \$20,000 (total \$1.23m) in Round 1 of grant funding by the Philadelphia Emergency Fund for Stabilization of Early Education (PEFSEE) via William Penn Foundation and Vanguard • Results of business/operational survey of PHLpreK providers is HERE
Resource Requests and Community Needs:	<ul style="list-style-type: none"> • More funding is needed for the sector and donors can contribute through the Reinvestment Fund as part of the Philadelphia Emergency Fund for Stabilization of Early Education found HERE for early learning providers. • Sites with waivers serving parents/guardians of emergency services need help with diapers, wipes, and soap. • A telephone hotline for parents to call if undergoing emotional distress is needed. • Data on needs of parents/guardians for reopening of sector • Clear guidance on adult:child ratios in a room • Access and enrollment for reopening sector

Priority: Children and Youth	
Prepared by:	Donna Frisby-Greenwood, Fund for the School District Cynthia Figueroa, Deputy Mayor, Office of Children and Families
Key Updates:	<ul style="list-style-type: none"> • Meals distribution issues covered above under “Food Security”. • A total of 81,847 Chromebooks have been distributed to District students • District is now working to secure wifi hotspots for those families that do not have internet connectivity and are unable to take advantage of Comcast Internet Essentials. We anticipate needing 20,000. • Nearly 10,000 seniors will graduate from public schools in June but they will not have proms or a traditional graduation ceremony. These students were born a year after 9/11 and began school during the recession, they have only known budget cuts. The District and City are working on a City-wide Virtual Graduation Ceremony and celebration and hope to also support schools to each hold their own virtual ceremony.
Resource Requests and Community Needs:	<ul style="list-style-type: none"> • Support with personnel /volunteers to support distribution of technology. Volunteer opportunities managed through the City HERE: • Support is needed to celebrate the Class of 2020 and host virtual graduations. Please reach out to donna@thefundsdp.org if you wish to provide support.

Priority: Workforce Needs	
Prepared by:	Catie Wolfgang, Office of Workforce Development and Patricia Blumenauer, Philadelphia Works
Key Updates:	<ul style="list-style-type: none"> ● Preliminary data on UC claims from PA Department of Labor and Industry indicates that African American workers are losing jobs at a greater rate than other racial groups. Conversely, African Americans who remain at work are disproportionately on the front lines, providing in-person essential services, including healthcare support, law enforcement, transportation, social services, and material moving. ● 63,744 Philadelphians have filed initial Unemployment Compensation between March 15th and April 18th. By way of comparison, initial claims pre-COVID closures averaged around 6,000 per month. This number does not include self-employed, gig workers and independent contractors who have only recently been able to apply for Pandemic Unemployment Assistance (PUA) made available through the CARES Act. ● While Philadelphia's 4 PACareerLink Centers are closed, staff continue to connect with job seekers and employers. Philadelphia Works has begun providing digital content housed on the PA CareerLink website (https://www.pacareerlinkphl.org/resources/) to support job search and skill-building during this time. This is the first phase of a larger effort that will include a learning management system and more robust, interactive content.
Resource Requests and Community Needs:	<ul style="list-style-type: none"> ● As we approach summer, the need for quality workforce training/work experiences for older youth and young adults will grow. This will be especially critical in neighborhoods experiencing high rates of gun violence. Welcome corporate philanthropy offering on-line mentoring and remote opportunities in their workplaces. ● Workforce programs that engage vulnerable Philadelphians will need support to ensure they are able to both maintain critical contact through the immediate crisis and extend the length of programming originally budgeted to ensure participants can remain enrolled until they are able to build intended skills and credentials. Having these resources secured in advance will allow programs to plan appropriately, and to address the fears and anxiety of participants who might otherwise disengage. ● As the City comes back on-line, we expect many workers will need critical upskilling to pivot to sustainable career fields. This will be especially important for workers in the hard-hit hospitality industry, and those across industries whose jobs are increasingly susceptible to automation. ● In order to access virtual services for individuals in the workforce system, philanthropic support to purchase laptops or chrome books for individuals who are unable to afford these resources would be helpful.