

**Beth Harper Briglia, Core Task Force Member**

## **NPO Considerations and Questions regarding reopening**

**As of - May 20, 2020**

**The following is a brief summary of concerns that have been shared with me via the NPO Task Force. Task Force comprised of NPO CEOs representing distinct missions, programs, funding models, county geographies, clients and size.**

### **Summary Concerns:**

1. Clear consistent communication regarding recovery and how to do it safely. Availability of such communications in multiple languages. Wide-spread dissemination of communication materials to NPOs so that they can distribute as relevant to clients and patrons.
2. Specific guidance regarding space needs –
  - a. For example - communal dining facilities, student classes etc.
  - b. Guidance from the health department on mitigation steps like screening for fevers, closing kitchens and common areas, installing plexiglass dividers between desks if they're not more than 6 feet apart, etc.
3. Interested in cooperative buying and sourcing for PPE and cleaning supplies. Access to PPE (at an affordable price) is an issue for most NPOs.
4. Availability of services from for-profit contractors, at reduced or contributed rate, to assist with the installation of workplace accommodations (i.e. hygiene shields, etc.)
5. Human Resource considerations – staff Employment law questions – such as
  - What do you do if someone is uncomfortable returning or refuses to do so? Employees are comfortable with tele-commuting and may not want to return to the worksite even if allowed.
  - What if someone refuses to wear a mask at work?
  - If an employee becomes infected after returning to the office, how should employers handle informing other employees?
6. Overall NPO concerns regarding funding:
  - a. Loss of revenues due to cancellation of fundraising activities while NPOS seeing an increase in funding needs related to increases in demand for services and expenses incurred to accommodate the increased need and changes in method service delivery
  - b. Loss of revenues due to difference in reimbursement rates for in person versus tele-med services.
  - c. Loss of program service fees due to cancellation of programs and events.
  - d. Need to maintain financial stability
7. Some NPOS have indicated a need for staffing – in particular medical and bi-lingual

8. Ambiguity from the state regarding a reopening date and what aspects of our business we can reopen. Special considerations for reopening. Such as –
  - Camps- for many it is childcare
  - Pools- State is now saying that pools will come under is County Health Department.
  - Performance venues
9. NPOS see a need for coordinated advocacy efforts with elected officials

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